



July 1, 2009

Dear New Mexico Medicaid Practitioner/Provider:

This letter is to notify you that effective July 1, 2009; Utilization Review (UR) for the New Mexico Fee for Service Medicaid program will be performed by Molina Healthcare of New Mexico, Inc. (Molina Healthcare). In addition, Third Party Assessments for the Personal Care Option (PCO) program will also be performed by Molina Healthcare.

In the transition for UR, Molina Healthcare will work closely with New Mexico Human Services Department Medical Assistance Division (HSD/MAD), Aging and Long-Term Services Department (ALTSD), Department of Health (DOH), and Blue Cross Blue Shield of New Mexico to ensure that there are no disruptions to the care of your patients and that a high level of service continues to be provided to you and your office.

In the transition for Third Party Assessments, Molina Healthcare will work closely with HSD/MAD, ALTSD, DOH, Evercare, Amerigroup, Optum Health, Lovelace and other agencies to ensure that recipients participating in these programs continue to receive necessary services.

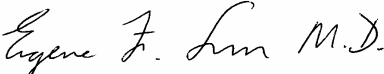
Upon HSD/MAD approval, Molina Healthcare will be using nationally recognized criteria including Interqual Clinical Decision Support Criteria, Apollo Managed Care Consultants, and Hayes Technology Assessments to perform utilization reviews.

Molina Healthcare will be offering Provider Trainings during the month of July in major areas throughout New Mexico (Albuquerque, Las Cruces, Santa Fe, Roswell & Farmington) to discuss the process, as well as answer questions regarding this transition. We will send a follow-up letter with the Provider Training dates and locations as well as post this information on our website. In addition to on-site trainings throughout New Mexico, Molina Healthcare will also offer Webinar and Telephonic Trainings for those practitioners/providers that are unable to attend the on-site meetings. Information will also be available on our Provider Website at www.molinahealthcare.com

If you have any questions, please contact Molina Healthcare Customer Service in Albuquerque at (505) 348-0311 or toll-free at (866) 916-3250.

Thank you. We look forward to serving you.

Sincerely,


Eugene Sun M.D., M.B.A.
Chief Medical Officer
Molina Healthcare of New Mexico

Cc: Larry Heyeck, Deputy Director, Medical Assistance Division/Human Services Department